

# PASSION TO INNOVATE | POWER TO CHANGE

## Patient Access Support

### YOUR TASKS AND RESPONSIBILITIES

To coordinate all BetaPlus services to enrolled Betaferon patients in the designated territory. Oversee and manage Betaferon users through disease and product education to ensure appropriate and safe use of Betaferon i.e. to support compliant use of Betaferon.

To support HCPs and patients with reimbursement requirements for all Bayer products, including assisting with the logistical aspects of medical aid authorization.

Primary responsibilities:

- Support the reimbursement of Bayer products for patients and HCPs by assisting with the logistical aspects of medical funder authorization.
- Demonstrates product and disease knowledge that allows the BetaPlus Nurse to provide insightful educational support on Betaferon and the BetaPlus program to neurologists.
- Develops annual patient service plan in conjunction with supervisor, which describes the activities to follow during the fiscal year, which will focus the BetaPlus Nurse on meeting or exceeding standards of care of the BetaPlus program.
- Maintains database/s with accurate detailed information on all contacts with HCPs as well as contacts with relevant Bayer product users enrolled in various PAPs.
- Participates and contributes to the development of educational programs offered to Betaferon users.
- Prepares and delivers weekly reports (review on relevant business and patient related information) to supervisor, routinely and regularly as agreed upon with supervisor.

### Application Period

9 October 2018 – 18 October 2018

### Reference Code

PAS2018

### Division

Market Access

### Company

Bayer (Pty) Ltd

### Department

Pharma

### Location

Cape Town

### Functional Area

PSP

### Position Grade

E13

### Employment Type

Permanent

### Work Time

Regular



- Report Adverse Events, Product Technical Complaints and Usability Issues when they occur as per company procedures.
- Improve and maintain product and disease knowledge

#### **WHO YOU ARE**

- Education: Registered Nursing Sister, current registration with SANC
- Drivers license (code 8) required
- Experience: Minimum 2 years experience in General/ Neurological nursing (experience with MS patients is advantageous)
- Conduct interactions with HCPs, patients and other stakeholders, with the highest standards of personal, professional and ethical conduct,
- Able to work within strict guidelines and compliance minded

#### **Skills:**

- Strong Interpersonal and Communication skills
- Very good organisational and time management skills
- Language proficiency relevant to the customer base
- Excellent English medical writing skills
- Good computer skills, proficient on multiple systems- quick learner

#### **Additional requirements:**

- The ability to cope with the complexities of dealing with patients, that have a chronic progressive disease.
- Willingness to travel and work after hours, if required.

#### **CONTACT US**

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